



'समानो मन्त्रः समितिः समानी'

UNIVERSITY OF NORTH BENGAL
B.A. Honours 6th Semester Examination, 2023

CC13-PSYCHOLOGY

I/O PSYCHOLOGY

Time Allotted: 2 Hours

Full Marks: 40

*The figures in the margin indicate full marks.
Candidates should answer in their own words and adhere to the word limit as practicable.*

GROUP-A

1. Answer any **two** from the following: 10×2 = 20
- (a) Define leadership. Discuss in detail about the situational approach to leadership. 2+8
- (b) What is Affect Event theory? Discuss the influence of emotions and moods on behavior at workplace. 6+4
- (c) Explain the process of group development. What are the techniques in group decision making? 6+4
- (d) Define positive organizational behavior. Discuss emotional intelligent and optimism as a form of positive organizational behavior. 2+8

GROUP-B

2. Answer any **three** from the following: 5×3 = 15
- (a) "Leaders are made not born." Argue on the statement. 5
- (b) Define emotional labour. Discuss its types and applications. 5
- (c) Discuss the contemporary perspectives on leadership. 5
- (d) Critically evaluate the trait approach to leadership. 5
- (e) Write a note on work-life balance. 5

GROUP-C

3. Answer any **five** from the following: 1×5 = 5
- (a) Differentiate between common-bond and common-identity group. 1
- (b) Define self efficacy. 1
- (c) What is team effectiveness? 1
- (d) What are the group properties? 1
- (e) Define leadership construct. 1
- (f) Differentiate between emotions and moods. 1
- (g) What is the theoretical conception of contingency approach of leadership? 1
- (h) Define Industrial and Organizational Psychology. 1

—x—